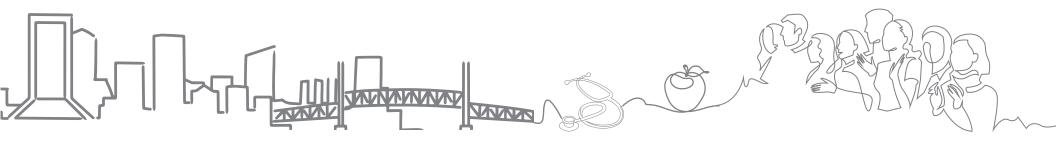
Putting **people first** for a healthier Duval County



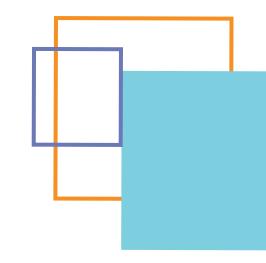






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Please note: data in this annual report was captured during DOH-Duval's fiscal year, 7/1/2019 to 6/30/2020. If a data range does not fall within the fiscal year, the varied timeframe will be indicated in a footnote.





DOH-Duval staff members at Central Health Plaza recognized national Heart Health Day.

A Message from the Interim Health Officer





Dear Stakeholders,

When I reflect on the past year, many things come to mind - but what stands out most is Duval County's ability to persevere. We've experienced many challenges, but as a community we've bravely united in the fight to conquer public health threats like HIV, Hepatitis A, and of course, COVID-19. The Florida Department of Health in Duval County (DOH-Duval) could not protect the health of our community without our tremendous employees, partners, and advocates. Thank you, all.

Public health is a constantly evolving entity. Each day is different. New diseases develop, infections spread, and concerns arise; however, it is our ability to adapt and nurture our community connections that give us true momentum and strength to face health deterrents.

It is my privilege to present DOH-Duval's 2019 - 2020 Annual Report. On these pages, you will find details on the significant work we are performing as a health department. You will also see compelling data that illustrates a vivid picture of Duval County's overall health as a community.



I encourage you to leverage this information in conversations with colleagues, friends, family, and other Duval County residents to help us create awareness of our county's health challenges and achievements. Let us never forget... good health is a priceless gift that everyone deserves.

In Health and Happiness,

Pauline J. Rolle, MD, MPH, CPH Interim Health Officer Medical Executive Director The Florida Department of Health in Duval County





Executive Leadership Team



"The task of the leader is to get people from where they are to where they have not been."

-Henry Kissinger



Bruce Allen, Information Technology Director Yvette Andrews, Government Operations Specialist (Human Resources) Bari Chowdhury, Epidemiology Program Administrator Paula Burns, STD Program Administrator Joseph Mims, HIV Program Administrator Lori Confroy, Finance & Accounting Director Samantha Epstein, Communications and Public Affairs Director Spencer Greenwood, Nutrition Program Director Kiszzie Jones, Clinical Operations Manager Dr. Allison Lloyd, Pharmacy Director Amy Meyer, Chief Legal Counsel Jacqueline Murphy, Executive Community Health Nursing Assistant Director Antonio Nichols, County Health Department Assistant Director Dr. Angela O'Donnell, Executive Community Health Nursing Director Annie Pollard, Operation Consultant Manager Dr. Pauline Rolle, Interim Health Officer & Medical Director Karen Tozzi, Maternal & Child Health Director Scott Turner, Environmental Health Director Dr. Leigh Wallace, Dental Director **Richard Ward**, Emergency Preparedness & Response/General Services Director Tawanda Washington, Nursing Assistant Director Dr. Kristina Wilson, Office of Performance Improvement Director





DOH-Duval Registered Nurse Linda Rucci vaccinated many Duval County children (and adults) against the flu and other vaccine-preventable diseases.



Mission, Vision, & Values

Mission

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.

Vision

To be the Healthiest State in the Nation.

Values: I CARE

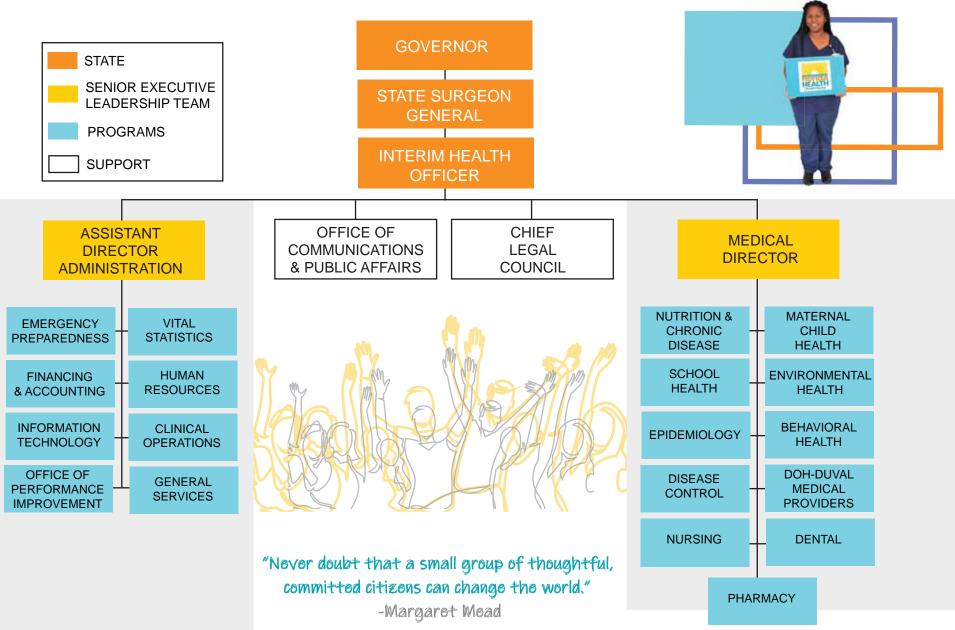
Innovation:	We search for creative solutions & manage resources wisely
Collaboration:	We use teamwork to achieve common goals & solve problems.
Accountability:	We perform with integrity & respect.
Responsiveness:	We achieve our mission by serving our customers & engaging our partners.
Excellence:	We promote quality outcomes through learning & continuous performance improvement.

"Living with integrity means behaving in ways that are in harmony with your personal values." -Barbara De Angelis





Organizational Chart





DOH-Duval School Health Staff Members presented a showcase at the annual All-Staff Meeting.

Culture



A Glimpse I nside

Rolle's Roundtable

Dr. Rolle visits each clinic site and program area for roundtable discussions. These meetings provide staff with the opportunity to ask questions, voice concerns, and to be part of DOH-Duval's overall direction.

GROW! Leadership Academy

Grow! is an eight month intense study of the concepts and issues surrounding the art and science of leadership and Public Health. The focus of the program is to provide selected DOH-Duval team members an opportunity to develop their leadership skills regardless of role, level, or area of expertise. The program emphasizes growth and essential leadership skills such as visioning, team building, and critical thinking. Each participant completes a performance improvement project within the agency or community (in collaboration with other Grow! team members).

ALL-Staff Meeting

The annual DOH-Duval All Staff Meeting is a day of training and team-building. Training topics include customer service, money management and retirement planning, nutrition and health information, and effective collaboration for internal and external communication.

ICARE Awards

DOH-Duval's in-house awards program recognizes staff and teams for accomplishments that represent DOH-Duval's Values: Innovation, Collaboration, Accountability, Responsiveness, and Excellence.

Health and Wellness

Maintaining a balanced diet, focusing on mental health, and getting plenty of sleep and exercise are some of the healthy-living concepts positively reinforced at DOH-Duval. During work breaks, staff members can often be found walking laps around DOH buildings, exchanging healthy eating ideas, and motivating one another to meet personal and professional goals. Flu vaccinations and other important well-being tools are offered to employees during the year. Employees can even participate in healthy competitions like the Weight Loss Challenge. Participating staff collectively lost 132 pounds during the 2019 Weight Loss Challenge, which took place September - December.

"Do what you can, with what you have, where you are."

-Theodore Roosevelt

Spirit and Awareness Days

Employees can participate in Spirit and Awareness Days by coordinating their attire to themes such as college team spirit, holiday spirit, Breast Cancer Awareness, and much more. Employees are also invited to participate in fun activities like door decorating contests and trivia games.

Executive Leadership Meetings

Members of the Executive Leadership team meet every Monday to give departmental updates, stay informed on policies and procedures, share ideas, and address concerns.





DOH-Duval Human Resources Staff Member Shelia Upson provides a training session for new hires.



Community Involvement

Select Events

Healthy Jacksonville Fitness Classes **Breastfeeding Socials** 10th Annual Big Latch On Event Condom Blast Event STD/HIV Mobile Unit Community Testing Back to School Immunizations Hepatitis A Immunizations PODs Back 2 School Basics Community Health Fair Pink Goes Red for Heart Health Event Breast Health Awareness Expo New Town Success Zone Event Come Together Day Festival for Peace Event Managing Life with Diabetes Workshop Northside Community Festival Clay County Community Baby Shower Safe Sleep Bag Packaging Event Sistas Organizing to Survive Event Let's Move Jacksonville Event

Volunteer Program

135 community members volunteered at DOH-Duval.







University of Florida (UF) UF/Institute of Food & Agricultural Sciences Mayo Clinic Baptist Medical Center Jacksonville Memorial Hospital Jacksonville Ascension St Vincent's Jacksonville Sulzbacher Center Changing Homelessness City of Jacksonville City of Jacksonville Beach City of Neptune Beach City of Atlantic Beach Department of Children & Families **Trinity Rescue Mission** Tobacco Free Jacksonville Jacksonville Electric Authority Duval County Medical Society Ability Housing American Heart Association Florida Department of

Children & Families Drug Free Duval

Family Support Services of North Florida

Select Partnerships

Arlington 2020 Safe Kids of Northeast Florida Potters House Feeding Florida Inspire to Rise Jacksonville Transportation Authority Florida Department of Transportation **Duval County Public Schools City Rescue Mission** Hubbard House Children's Home Society Jacksonville Sheriff's Office/Duval County Jail Jacksonville Fire & Rescue Department Local Longterm Care Facilities, Assisted Living Facilities, & Group Homes Jacksonville Public Library Jacksonville Area Sexual Minority Youth Network (JASMYN) Kids Hope Alliance Northeast Florida Area Health Education Center Northeast Florida Healthy Start Coalition United Way of Northeast Florida Volunteers in Medicine Gateway Community Services

"The power of a community to create health is far greater than any physician, clinic, or hospital." -Mark Hyman



DOH-Duval Staff Member Tyree Williams volunteers to get his blood pressure read at a health fair attended by DOH-Duval.





Agency

National Association of County and City Health Officials (NACCHO) Subject Matter Experts Centers for Disease Control and Prevention (CDC) TB Elimination Champion

Staff

Child Welfare Excellence Award Karen Tozzi, Maternal Child Health

University of South Florida Outstanding Alumni Award Dr. Pauline Rolle, Administration

University of North Florida ETA SIGMA GAMMA Minority Mentorship & Community Engagement Award Dr. Pauline Rolle, Administration

AAHIVM HIV Pharmacist Credential Dr. Allison Lloyd, Pharmacy

Medical Monitoring Project Star of the Week Willie Carson, AIDS Program Office

Florida's 100 Great Nurses Rugi Mansaray, Maternal Child Health My Elder Source Luminary Nomination Irina Kolomeyer, Maternal Child Health

Healthy Start Home Visitor of the Year Award Belinda Jones, Maternal Child Health

NACCHO 360 Conference 30-minute Sharing Session (GROW Leadership Academy) Tyree Williams, Office of Performance Improvement

Lean Six Sigma Green Belt Certification Tyree Williams, Office of Performance Improvement

Research Excellence Initiative Class Tyree Williams, Office of Performance Improvement

National UJIMA Health and Wellness Award Rod Brown, AIDS Program Office

"Every successful individual knows that his or her achievement depends on a community of persons working together." -Paul Ryan Co-Chair of Northeast Florida Performance Management & Quality Improvement Consortia Nomination Dr. Kristina Wilson, Office of Performance Improvement

Journal of School Health Nursing Paper (Teen Health Center) Dr. Kristina Wilson, Office of Performance Improvement

AIDS 2020: Virtual Scientific Programme Committee Poster Exhibition (PrEP Uptake Among Women) Dr. Kristina Wilson, Dr. Pauline Rolle, Tyree Williams, Sarah Graves, & Shakia Davis, DOH-Duval.

NACCHO Promising Practice (The Nonpoint Source Septic Tank Education Project) John Cordy, Environmental Health

NACCHO Promising Practice, (The Impact of Pharmacist Implemented HIV Medication Adherence in Minority Communities) Samantha Thompson, Pharmacy









I CARE Awards

Innovation Scott Turner (Individual)

Collaboration Robert Burks (Individual) Jamie Plym, Traci Warholic, & Erin Meyers (Team)

> Accountability Christa Henley

Responsiveness Franita Adams, Bridgers Smith, Diane Webb (Team)

> **Excellence** Cecilia Gibson

GROW Leadership Academy

Brianna Bell Debra Brown Robert Burks Michael Fowler Laura Ghasseminia Danita Hayes Zipplorah Hicks Yolanda Kellum-Carter Dr. Angela O'Donnell Chantay Owens Dr. Brea Parks Krupa Patel Makyete Smith Kimberly Thompson Sherry Wadley

Service Awards

5 Years of Service

Amy Meyer Carolyn Colburn Chantay Owens Eric Marcum Marilyn Young Paola Arturo Patricia Holder Stephanie Helou Tierra Chandler

10 Years of Service

Tiffany Stanford Jennifer Villanueva Monica Lopez Kenneth Mertz Vanessa Mader

15 Years of Service

Janice McKinney Keith Johnson Miguel Lopez Tomeka Bright Toni Bouchard

20 Years of Service

Gina Richardson Gwendolyn Murphy Shelia Upson Veronica Miller

25 Years of Service

Antoinette James Cassandra Rolack Marilyn Panganiban Sheri Davis

30 Years of Service Margaret Varnadore Rowena Jenkins

35 Years of Service

Dana Henning

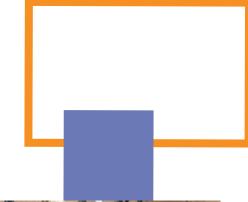
"With hard work

and dedication,

anything is possible."

-Timothy Weah

CARE







Fiscal Year Expenses & Revenues



Expenses

Preventative Care:	\$7,849,541
Administration & General Services:	\$5,254,666
Maternal Child Health:	\$5,262,784
Nutrition & Chronic Disease:	\$3,910,008
Dental:	\$2,586,961
Diseases - Communicable:	\$2,984,740
Environmental Health:	\$2,176,265
Pharmacy:	\$451,667
Health Statistics, Planning, & Research:	\$351,622
Emergency Preparedness:	\$346,207
Revenues	\$31,174,461
State Appropriated:	\$11,773,424
Federal Appropriated:	\$11,254,433
Clinic Fees:	\$2,122,657
Environmental Fees:	\$2,298,228
Medicaid:	\$888,965
Vital Statistics:	\$723,539
City of Jacksonville:	\$755,535
Other/Private:	\$3,539,464
	\$33,356,245



"We must consult our means rather than our wishes." -George Washington



Campaigns

Breast & Cervical Cancer

COVID-19

Flu Shot

Hepatitis A

Nutrition

Handwashing

Public Health Week

Teen Pregnancy Prevention

Opioid Epidemic

HIV/AIDS

Immunization

Healthy Lungs

Safe Sleep

Family Health History

Healthy Weight

Emergency Preparedness

Social Media

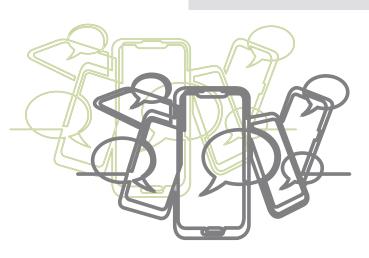
Twitter:

1,343 Tweets.

1,189,000 impressions.

4,870 profile visits.

555 mentions.



News Media

270+ press releases distributed

(in collaboration with the

"The voice of intellect is a soft one, but it does not rest until it has gained a hearing." -Sigmund Freud



ION NEWS JAX INVESTIGATES UNVACCINATED LOCAL SCHOOL CHILDREN FOX 30



Many Duval County Moms and their babies enjoyed attending DOH-Duval's breastfeeding socials.



DOH-Duval By the Numbers

618,301

clinical services provided.

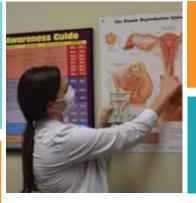


13,961 dental clients served.



WIC certifications completed.*

to September 30, 2020.



2,799

initial breast and/or cervical cancer screenings performed.

57,931

certificates of birth and/or death processed.

39,728

clients served.

13,067

Healthy Start

visits held.









23,756

HIV tests conducted.

404

75,577

client visits held.

8,976

School health

referrals prescribed.

individuals served as DOH-Duval employees.**

> **Data period: December 30, 2019.





Public Health in Duval County

Health Challenges

Mental Health	HIV/AIDS
Violence	Adequate Health
Addiction	Insurance
Obesity	Child Abuse
STDs	Cancer
Domestic	Diabetes
Violence	Smoking

Leading Causes of Death

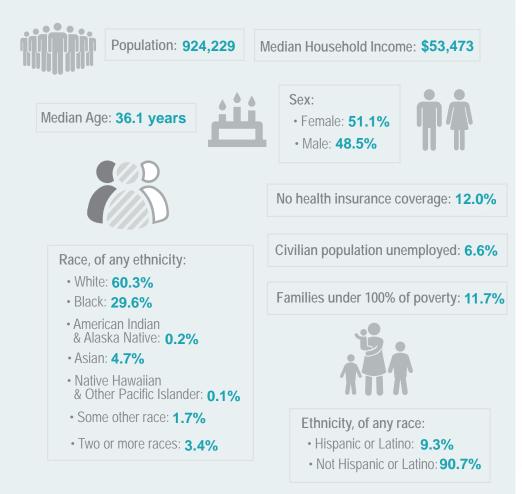
- **1,786** lives were lost due to heart disease.
- 1,782 lives were lost due to cancer.
- **710** lives were lost due to unintentional injury.
- 557 lives were lost due to cerebrovascular diseases.
- 445 lives were lost due to chronic lower respiratory disease.

"It is health that is real wealth and not pieces of silver and gold." -Mahatma Gandhi



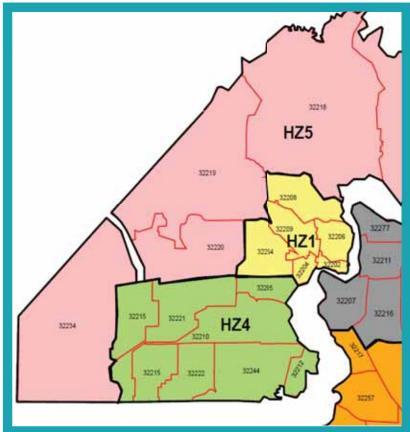


Duval County, Florida



Duval County Health Zones

- 1 = Urban Core 2 = Greater Arlington 3 = Southeast
- 4 = Southwest 5 = Outer Rim 6 = Beaches



"The greatness of a community is most accurately measured by the compassionate actions of its members."

-Coretta Scott King

Source: US Census Bureau, American Community Survey, 2014-2018.

Community Health Assessment

The Duval County Community Health Assessment (CHA) is a collaborative effort by local public health system partners with the goal of improving the health and well being of residents. Together, the four MAPP assessments provide insight into the health needs in the county. Through a series of meetings, the Steering Committee reviewed, analyzed, and synthesized findings from the CHA to inform the development of Duval County's Community Health Improvement Plan (CHIP).

I mportant Data

52% of residents reported that they were inactive or insufficiently active, compared to **57%** for Florida.

Approximately **10%** of residents with children live in poverty.

Uninsured rates are at **16%** compared to Florida at **10%**.

103 infants died before their first birthday.

1,317 infants were low birth weight.

12% of all births were premature.

647 infants were born to mothers between the ages of 15 to 19, accounting for 5% of live births.

White **(19%)** residents were more likely to have been told that they have depression than black **(14%)** or Hispanic **(11%)** residents.

Source: Florida Department of Health, Vital Statistics Death File, 2019.

"He who has health has hope, and he who has hope, has everything." -Thomas Carlyle





On average, residents experienced **4.1** poor mental health days per month.

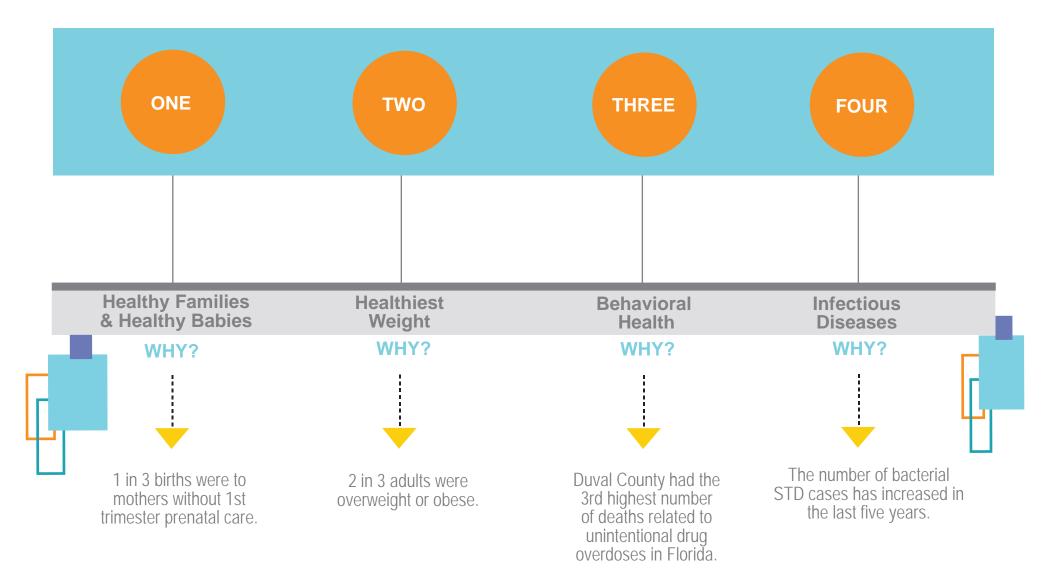
19% of adult residents reported binge drinking

404 deaths occurred due to drug overdose, and **361** of these deaths were due to opioid overdose.

75% black residents were overweight or obese, compared to 62% of white.

19% of adult residents reported current cigarette use, compared to 16% for Florida.





"Our life is the sum total of all the decisions we make every day, and those decisions are determined by our priorities." - Myles Munroe



DOH-Duval Director of Performance Improvement, Dr. Kristina Wilson, discussing the Community Health Improvement Plan objectives.



Youth Risk Behavior Survey (YRBS)

The Youth Risk Behavior Surveillance System (YRBSS) monitors six categories of health-related behaviors that contribute to the leading causes of death and disability among youth and adults. The 2019 YRBS was taken by middle and high school students attending a Duval County Public School.

Highlighted YRBS Results

- **33%** of youths were in a physical fight on school property.
- **30%** of youths ever carried a weapon.
- **11%** of youths rarely or never wore a seat belt.
- **75%** of youths rarely or never wore a helmet when riding a bike.
- 40% of youths were ever bullied on school property.
- **31%** of youths ever seriously considered attempting suicide.
- **11%** of youths ever had sexual intercourse.
- **26%** of youths ever used electronic vapor products.
- **30%** of youths ever drank alcohol.
- 15% of youths ever used marijuana.

Source: Florida Department of Health in Duval County Youth Risk Behavior Survey, 2019.

"History will judge us by the difference we make in the everyday lives of children." -Nelson Mandela

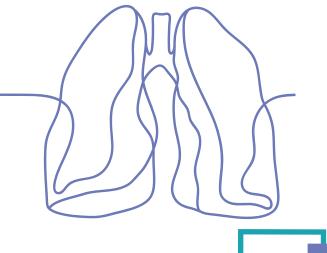


Communicable Disease & Epidemiology

The Epidemiology Team works to identify, investigate, manage, and evaluate health hazards in the community. In addition, the team provides information about communicable, reportable, and emerging disease and conditions.

Total number of Duval County residents under investigation for a communicable disease: **11,304**.





*Data period: January 1, 2019 - December 31, 2020. **Data period: January 1, 2019 - December 31, 2020. ***Data period: October 1, 2019 - June 30, 2020.

Reported Diseases COVID-19: **8,598**.

Influenza: 5,153.

Hepatitis A: 243.*

Hepatitis B, acute: 48.

Hepatitis B, chronic: **263**.

Hepatitis C, acute: **78**.

Hepatitis C, chronic: **855**.

HIV: **231**.

Mosquito-Related: 2.

Lead poisoning: **105**.

Tuberculosis (TB): 53.**

Salmonellosis: **308**.

Cyclosporiasis: 149.

Campylobacteriosis: **110**.

Vaccine Preventable Diseases: **5,738**.

COVI D-19 Testing

Performed 1,265 COVID-19 tests.***



"He who serves the most, reaps the most." -J. Rohn



Environmental Health Division's core programs, recognized among the top programs in Florida, are aimed at preventing or reducing potential health risks in daily surroundings.

Processed over **9,000** permit applications. Performed over **12,000** inspections. Provided more than **32,000** services.

Facilities Programs

(biomedical waste, body piercing, food hygiene, group care, mobile home parks, tanning,and tattoo programs)

Processed more than **4,800** permit applications.

Performed nearly 6,000 inspections.

Awarded the National Association of County and City Health Officials' (NACCHO) Best Practices award for the Sharps Disposal Program.





Water & Toxicology Programs:

Processed nearly **2,000** swimming pool permits.

Collected more than **1,200** well water samples.

Collected **350** beach water samples.

Investigated more than **1,100** animal bite complaints.

Onsite Sewage Programs

Processed nearly **1,500** construction applications.

Processed nearly **2,000** operating permits.

Conducted more than **4,000** inspections.

Provided more than **11,000** services.

Conducted more than **5,000** door-to-door inspections.

Awarded the NACCHO Promising Practices Award for performing door-to-door surveys on failing septic systems.

"The earth is what we all

have in common." -Wendell Berry







Emergency Preparedness & Response



The Florida Department of Health in Duval County (DOH-Duval) Emergency Preparedness Office is actively involved in planning and responding to the public health needs of the community during an emergency or disaster.

DOH-Duval All Staff Meeting Trainings

Partnered with University of Florida (UF) Health Trauma One to provide Stop the Bleed training.

Partnered with Jacksonville Sheriff's Office to provide de-escalation training.

Presentations

Point of Dispensing (POD) given to:

- University of North Florida.
- Jacksonville Electric Authority.
- Jacksonville University.
- Blue Cross Blue Shield.
- Crowley Maritime.

Disaster/Hurricane Preparedness given to:

- University of Florida Annual Disaster Preparedness Fair.
- Campus Towers.
- Persons with Disabilities Hurricane Preparedness Conference.
- Brooks Family YMCA and Military Families Back to School Bash.





Exercises

Dispensing (POD) Full-Scale Exercise.

City of Jacksonville's Emergency Preparedness Division's Hurricane Virtual Tabletop Exercise (TTX).

Hepatitis A Point of Dispensing (POD) Exercise.

Influenza Pandemic Tabletop Exercise.

Active Shooter Function Exercise.

Ricin Continuity of Operations (COOP) Functional Exercise.

Fit-tested over **324** DOH-Duval employees in 2019.

Achievements

Received Project Public Health Ready (PPHR) Recertification.

Hurricane Dorian Emergency Activation:

- 2 Adopt-a-Shelter program partners secured.
- 6 initial team emergency activation alerts sent.
- **267** total emergency activation contacts notified.
- 241 total emergency activation contacts confirmed.
- **106** clients were served in Special Needs Shelters.



Additional Training



Completed Personal Protective Equipment (PPE) Measures for Biological Events with Texas A&M Engineering Extension Service (TEEX)Training.



Emergency Preparedness & Response

COVI D-19 Emergency Response Efforts

There were 8,289 positive COVID-19 cases.*

Fulfilled over **169** supply requests for - County agencies, including: assisted living facilities, home health agencies, nursing homes, and shelters.**

Fulfilled over **421** supply requests for DOH-Duval clinics, testing sites, screening stations, and departments.***

Distributed over 492,000 cloth masks.****

Answered over 10,000 phone calls.*****

Provided over **1,600** hours of talk time, answering questions. *****

*Data period: March 14, 2020 - June 30, 2020. **Data period: As of March 20, 2020. ***Data period: As of March 25, 2020. ****Data period: As of October 5, 2020. *****Data period: As of June 30, 2020. "Your approach and response to issues will determine how people will relate and deal with you per time." -Bamigboye Olurotimi









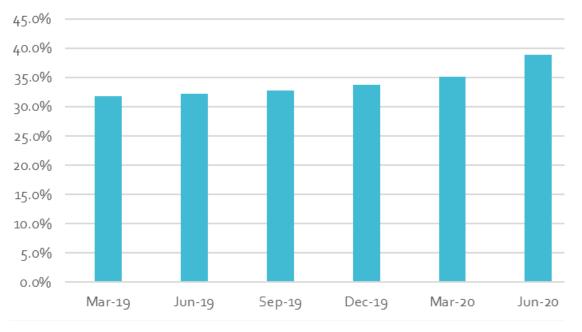
DOH-Duval staff members operated four special needs shelters during the Hurricane Dorian Emergency Response.



Nutrition & Chronic Disease

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) improves the lifelong health and nutrition of pregnant women, new mothers (breastfeeding and non-breastfeeding), infants, and children under the age of 5, by providing nutrition education, nutrient-rich supplemental food, and health and social service referrals.

Increased the percentage of WIC infants who are currently breastfed from **31.7%** to **33.3%**.



Breastfeeding Duration

*Data period: September 2019 - July 2020.

**Data period: October 1, 2019 - September 30, 2020.

20,637 individuals participated in the WIC program.*

3 nutrition educators completed the Pasco County Dietetic Internship Program.

2 nutrition professionals passed the Registered Dietitian Exam.

29,530 WIC certifications completed.**

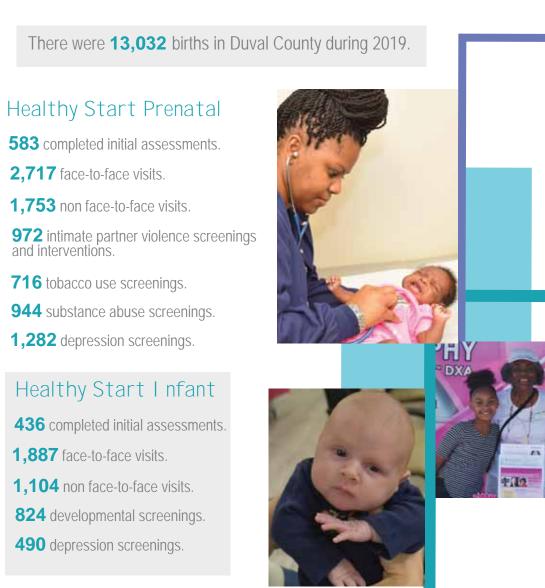


"Mother's milk is soul food for babies. The babies of the world need a lot more soul food." -Ina May Gaskin

Maternal Child Health



The Maternal and Child Health Division is dedicated to meeting the ongoing and changing needs of pregnant and postpartum women, parents, infants, and children.



Overdose Data 2 Action (OD2A)

DOH-Duval received a three-year Overdose Data to Action grant from the Centers for Disease Control and Prevention (CDC) for over \$4 million to address the drug epidemic in the community. This funding focuses on the complex and changing nature of the drug overdose epidemic and highlights the need for an interdisciplinary, comprehensive, and cohesive public health approach.

Florida Breast and Cervical Early Detection Program

1,010 Initial mammograms performed.
2,799 total screenings performed.
20 women diagnosed with breast cancer.
ALL are receiving treatment.

"A woman's health is her capital." -Harriet Beecher Stowe



Maternal Child Health



School Health 127,185 total students

Reported Health Conditions ADD/ADHD: 1,534 Allergies - non-life threatening: 2,936 Allergies - life threatening: 2,542 Asthma: 6,487 Autism spectrum disorder: 1,350 Bleeding disorder: **103** Cancer: 55 Cardiac conditions: 301 Cystic fibrosis: 25 Diabetes-type 1: 287 Diabetes-type 2: **53** Epilepsy/seizures: 759 Kidney disorders: **122** Lupus: **72** Sickle cell disease: 433 Mental health conditions: 68 Other: 4,124

"When you're a nurse you know that every day you will touch a life or a life will touch yours." -Unknown

Student Referrals

Abuse registry: 1 Dental care: 703 Guidance counselor: 190 Pregnancy care: 28 Healthy Start: 14 Sexual health services: 34 KidCare: 182 Health care provider: 6,648 Mental health counseling: 16 Substance abuse counseling: 3 Social work services: 7 Other: 1,150



Disease Prevention



The Florida Department of Health in Duval County offers a variety of disease prevention programs and services. Whether our clients need HIV/ STD testing, treatment, or education on prevention and safety, we are here for the community.





"An ounce of prevention is worth a pound of cure."

-Benjamin Franklin

Teen Health Centers

Gave **1,366** youths access to sexual health services. Administered **365** STD tests. Provided **1,596** sexual health visits. Administered **373** HIV tests. Administered **85** pregnancy tests.

Mobile Unit

Provided STD/HIV education & testing services to **423** clients through Mobile Unit.

Provided referrals to 22 clients through Mobile Unit.

STD Program

896 STDs were diagnosed.

90% of STD cases were treated within 7 days.

HI V Program

Increased client PrEP usage by **47%**.

12,783 male clients were HIV negative.

175 male clients were HIV positive.

HI V Program (continued)

10,608 female clients were HIV negative.

51 female clients were HIV positive.

7,028 of positive HIV cases were between the ages of 20-29.

158 positive HIV cases were black.

46 positive HIV cases were white.

3 positive HIV cases were Asian.

20 positive HIV cases were Hispanic.





Healthcare & Other Services

The Florida Department of Health in Duval County offers a variety of health care programs and services. There are dedicated teams of physicians, dentists, nutritionists, health educators, mental health counselors, social workers, pharmacists, family support workers, health support technicians, and other health personnel who provide quality care to patients.

Clinical Services

- 3,029 clients served at Beaches/South Jax Clinic.
- 5,851 clients served at South Jax Immunizations Clinic.
- **111** clients served at PACE Center for Girls.
- 844 clients served at the Refugee Clinic.
- 1,610 clients served through the Magnolia Project.
- 159 clients served through JASMYN.
- 162 clients served through University of Florida Family Planning.
- 4,300 clients served at Pearl Immunizations Clinic.
- **7,699** clients served at the Center for Women and Children Clinic.
- **2,142** clients served at the Center for Disease Prevention.
- 4,655 clients served at the Comprehensive Care Center.
- 2,979 clients served at the Center for Pulmonary Services.

*Data period: January 01, 2019 - December 31, 2020.

Pharmacy Filled **6,163** prescriptions.*

I mmunization

Increased two-year-old immunizations rates to 100%.

Increased HPV immunization rates (for ages 13-17) by **30%**.

Dental

- 1,833 clients served at North Point Dental.
- **1,791** clients served at South Jax Dental.
- **1,268** clients served at Westside Dental.
- **4,936** clients served at Happy Tooth Dental Bus.
- 3,686 clients served at Smile Express Dental Bus.

Vital Statistics

Processed **14,815** birth certificates. Processed **43,116** death certificates.





"The best kind of existence is to exist for others." - Abhijit Naskar



DOH-Duval Assistant Director of Nursing, Tawanda Washington, leads a TB training session.



Florida Department of Health in Duval County (904) 253-1000 Duval.FloridaHealth.gov CELHealthDuval

