FINDING HELP

There are several HIV counseling, testing, and referral sites throughout Duval County. Please call the agency closest to you to set up an appointment.

HIV CARE NOW HOTLINE
904-253-1HIV (1448)

HIV CARE SERVICES

Peer Navigator Program
Someone who is living successfully with HIV, and “knows the ropes,” will assist you for a few months.

Case Management Program
This program helps people access HIV-related medical services and can assist you with housing, food and other every day needs.

Health Education
You can request to speak with a Health Educator and ask any questions you have.

Counseling
HIV Care Now has Mental Health Counselors available to support you.

Support Groups
HIV Care Now has several support groups. There are groups for women only, men only, and men and women.

Dental Care
You can be connected to a Dental Clinic if you qualify for Ryan White assistance.

Medication Education
A Medication Adherence Educator can help you understand all the medications you are taking.

Programs are available to assist with paying for medications and/or insurance premiums.

Comprehensive Care Center
904-253-1040

Center for Women & Children
904-253-1080

APEL Health Services, Inc.
904-353-2514

Beaches Family Health Center
904-253-2555

Community Rehabilitation Center
904-358-1211

EDWES College
904-470-2010

PACE Center for Girls
904-448-8002

AHF - Wellness Program
904-381-9651

I.M. Sulzbacher Center for the Homeless
904-394-1660

Florida Department of Health in Duval County
HIV/AIDS Program Office
900 University Boulevard North
Jacksonville, Florida 32211

Duval.FloridaHealth.gov
RYAN WHITE PROGRAM
The Ryan White Program assists people living with HIV/AIDS who are uninsured or underinsured. It provides funds for primary medical care and essential support services that are crucial for people living with HIV/AIDS.

Who can get help from Florida’s Ryan White program?
To receive assistance, you need to:
> Live in Florida
> Be HIV positive [+]
> Meet program’s financial eligibility guidelines

What do I need to establish Financial Eligibility?
1. Proof of household income (yourself, spouse, and children over 18 years), or statement of support
2. Proof of health insurance (verification on company letterhead if employer does or does not offer)
3. Proof of HIV status (HIV test or detectable viral load results)
4. Photo identification
5. Social Security card

CASE MANAGEMENT
HIV case managers provide and coordinate HIV/AIDS support services such as:
- Medical care
- Medication
- Mental health
- Other HIV-related services

Case managers can also help you with HIV-related emergencies.
There is no charge for case management.

ADAP PROGRAM
AIDS Drug Assistance Program (ADAP) provides HIV-related prescription drugs to individuals with limited or no prescription drug coverage.

In order to enroll in Florida ADAP Program, follow these steps:
1. Apply for Eligibility.
2. Schedule your ADAP appointment.
3. Enroll in ADAP.
4. Get your prescriptions filled.

Please bring the following to ADAP appointments:
1. Current labs (CD4 & viral load)
2. Current prescriptions

Please call 904-253-1040 for more information or an appointment.